

# Emergency number

# 112

## Call the emergency number when

someone's life, health, property or the environment is at risk and you need an ambulance, the police or rescue, social or crisis emergency services urgently.

### HOW TO REPORT AN EMERGENCY

1. State what has happened.
2. Answer any questions by the ERC operator.
3. Do not hang up until you are given permission.



### IF YOU DO NOT SPEAK FINNISH

- Tell the operator which language you speak – in Finnish or English.
- You can get an interpreter on the line, but it can take some time.
- Wait on the line.

**There is only one emergency number in Finland: 112.**



**EMERGENCY RESPONSE  
CENTRE AGENCY  
FINLAND**

**112.fi/en**